

PARTIAL LIST OF CLIENTS:

Boeing Company
3 M
Roche Diagnostics
Union Bank
Bank of America
ASAE
MPI
PCMA
Metropolitan St. Louis
Sewer District
Copley Newspapers
U.S. Navy
San Diego State University
Isuzu
General Motors of Canada
California Mortgage
Bankers Association
Paychex
HyClone
American Society for Quality
American School Food
Service Association
Bob's Stores
North Island Financial
Credit Union
Uniform Textile & Service Assoc.
Multi-Housing Association
Florida Apartment Association
Furr's Supermarket
Pacific Life Insurance Co.
Corporate Financial Group, Inc.
Alliance of American Insurers
California State Parks
California Realtors Association
American Wholesale Marketers
Association
Telecare Corporation
Washington Hospital
St. Rose Hospital
Pinch a Penny Co.
Footwear Industries Association
Port of Subs Corporation
Worldwide Airline Customer
Relations Association
Association of Physical Plant
Administrators
International Sign Association
California Board of Pharmacies
Institute of Real Estate
Management (IREM)

AMERICA'S MOST DYNAMIC BUSINESS SPEAKER AND AUTHOR

Will Motivate
and Inspire
Your Attendees
to Improve Their
Performance!



Tom Hinton

Tom Hinton is Right for the Times . . .

Meeting Planners agree that Tom Hinton is "right for the times." In today's turbulent, global business environment, senior executives want a professional speaker who adds value to their meetings. A speaker who will inspire and motivate employees to improve their performance and generate better results! And, that's why Tom Hinton is one of America's most sought-after professional speakers among corporate and association meeting planners.

Tom Hinton provides just the right balance of message, content, and humor to reach people and get them excited about their

jobs and improving their results. And Tom knows the art of business. He's worked in the private and public sector, served as CEO for three major organizations, and written best-selling books on leadership, quality, and customer service.

Whether he's speaking to your senior leadership team or front-line customer service champions, Tom Hinton knows how to engage an audience, convey timely information that will help them make better decisions, and generate long-term results that will help your attendees improve their performance.

MOST REQUESTED PROGRAMS:

- ★ Leadership
- ★ Customer Service
- ★ Team Building
- ★ Strategic Planning
- ★ Achieving Performance Excellence



If you want a reliable, seasoned professional speaker and author who will get results and help your attendees improve their performance, book Tom Hinton today!





Meeting Planners Enjoy Working With Tom Hinton . . .

Meeting planners and event managers enjoy working with Tom Hinton and his experienced staff. Tom's goal is to make the meeting planner's job easy. No hassles. And that's why Tom Hinton has one of the highest client satisfaction ratings of any professional speaker in America.

KEYNOTE PROGRAMS AND WORKSHOPS:

"Leadership Lessons I Learned on the Links: Mastering the Course of Business and Life"

Based on Tom Hinton's best-selling book, this keynote presentation is guaranteed to motivate and inspire your attendees! Using analogies and principles from the game of golf, Tom shares some of the most powerful leadership lessons he's learned on the links to help your attendees improve their own personal and professional performance – on and off the links! This is a popular keynote program with senior managers, sales representatives, and clients who want to integrate a sports theme, golf event, or leadership message as part of their meeting.

"The Spirit of Service: How to Create Customer Service Champions"

Based on Tom Hinton's first book, *The Spirit of Service*, this popular keynote program or workshop is ideal for front-line service champions and managers who are responsible for customer relations, sales, and service. Tom shares ten valuable attributes that every customer-focused company should embrace – from Service Leadership and Listening to Empathy and Measuring Results. It's packed with humor, positive examples of how to acquire and maintain customers, and practical tips to help your attendees improve their service performance.

"Team Building: Working Together for Fun, Pride, and Profit"

How do you create a winning team performance? In this dynamic, inter-active program, Tom Hinton will energize your people through innovative team building exercises and problem-solving tactics that are guaranteed to build team spirit and reinforce the importance of working together to achieve better results. This spirited program is popular with employee groups and business units because it focuses on relationship-building strategies to help solve tough operational problems and achieve common goals.

"Achieving Performance Excellence: Blazing the Trail to a World-Class Reputation"

World-class companies don't just happen! Their success is planned, measured, and tracked as they blaze the trail to performance excellence. This powerful program explores the best practices from several world-class companies and explains how they achieve superior results in seven crucial areas from Leadership to Process Management. During this keynote presentation or workshop format, Tom Hinton will provide clear direction and advice to your attendees to help them achieve a world-class reputation.

"Strategic Planning: Charting the Course to Growth and Profitability"

Organizational growth requires a well-conceived strategic plan that charts the course to success. Tom Hinton designed this program over a ten-year period based on his experience with corporate and non-profit clients. Tom Hinton will help you design and successfully implement a customized strategic plan. Using his four-step process, Tom will facilitate the completion of an internal performance assessment, establish goals and metrics, perform a SWOT analysis, and adopt an action plan based on a well-tested and manageable strategic direction that your leadership can use to chart their course to success.

CONTACT INFORMATION

Tom Hinton
Post Office Box 880774
San Diego, CA 92168-0774
1-800-544-0414
tom@tomhinton.com